



# Helpful Information

## About your container and delivery

# What Condition Will My Container Arrive In?



## New (Single Trip) Shipping Container

A “new” or “single trip” container is a shipping container used once to transport cargo to the UK. This method is more economical and resource-efficient than shipping empty containers. After arriving and being unloaded, these containers are sold. Minor imperfections may occur during the journey.

## Used Shipping Container

A “used” container has typically served as an international shipping container for 10-15 years, showing wear like rust, dents, scratches and stiff doors. Despite this, we will ensure they are wind and watertight with fully functional doors and seals. With regular maintenance, the used containers remain serviceable for many more years and can be repainted.



## Repainted Shipping Container

For a specific colour or to refresh a used container, repainting is an excellent choice. We provide a high-quality painting service using professional paint in our purpose-built booth. This improves appearance, extends lifespan, and slows corrosion. Three painting specifications are available to fit different budgets and needs, with options like masking locking bars and decal removal.

# How Do I Make My Container Secure?



## Padlocks

A heavy duty CISA container padlock is the easiest way to secure your container. We strongly recommend CISA container padlocks over standard padlocks as they are specifically designed to secure container doors, are insurance rated and recognised by most insurers.

CISA locks are robust, anti-pick, and anti-drillable, but for optimum security we would advise fitting a lock box, such as our Contain-a-Lock® Padlock Protector.

## Contain-a-Lock® - Padlock Protector & Lock

To increase the security levels for your container, look no further than our patented 'Contain-A-Lock'® Padlock Protector.

Contain-a-Lock® Padlock Protector is a metal shroud that is corrosion resistant and tamper proof. Its unique retention system keeps your padlock secure and hidden, preventing access by opportunists and protecting it from being cut off.

It can be welded on to the container "ready to go" or supplied separately with instructions for customers to weld on themselves. Contain-a-Lock® is supplied with a professional quality CISA 285/75 padlock.



**Single trip containers come with a factory fitted lock box but will require a padlock. You can upgrade to the Contain-a-Lock® padlock protector for maximum security.**

# Preparing For Your Delivery

## Ahead of your delivery

There are a few steps you will need to take to ensure you are prepared for your container delivery.

It's important to make sure you are fully prepared for the delivery as it is a specialist service and any issues that prevent a successful delivery will result in an aborted delivery fee.

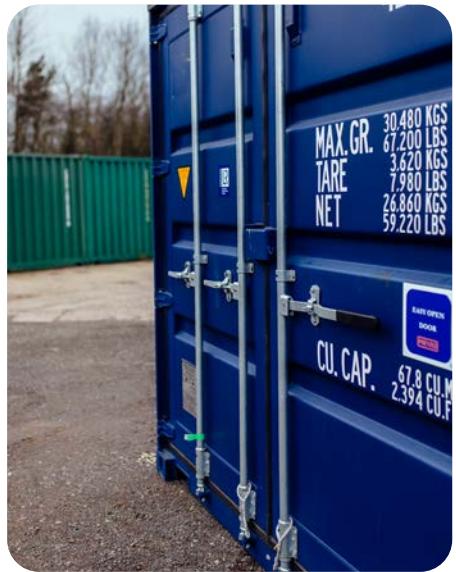
To enter the site, the haulier's lorry will need access that is at least 10-12ft wide based on the container size. There must be no sharp turns for the vehicle on site.

There also can't be any overhead cables above the desired site. Once the haulier has arrived at the placement site, they must be able to extend the lorry's 6ft Hiab legs.

If you are unsure if your site is ready for delivery, let your Account Manager know during your enquiry and they can advise on the best course of action.



# Preparing For Your Delivery



## Groundworks

A shipping container needs to be placed on hard-standing, level ground so preparing the groundworks ahead of delivery is important.

If the ground is soft, for example, the container may sink into the ground and prevent the doors opening properly. The best way to avoid this and ensure the ground is suitable is to place paving slabs, concrete blocks, or railway sleepers where the corners of the container will sit.

This keeps the ground level and provides a hard surface for the container to be placed on. It's worth bearing in mind that many haulier vehicles cannot drive over grass as the lorry itself is so heavy. Ensuring access to the site is over solid ground is vital to a successful delivery.

## How long will delivery take?

Thanks to our local depots throughout the UK, you will never have to wait too long for delivery.

Although we offer nationwide UK delivery, we cannot ship containers overseas. Once payment is made, deliveries are discussed with the customer to find a time and date that suits. If you're purchasing a converted container, please note delivery times may be longer. On the day of your delivery, the haulier will call you with an estimated time of arrival so you can be on site when they arrive.





## How Will My Container Be Delivered?

### Articulated Lorry with Hiab

Designed to operate on hard and level ground, articulated lorries with Hiab cranes are frequently used for delivering containers. An articulated lorry is a combination of a tractor and a trailer with pivot joints connecting the two. The Hiab crane sits behind the cab for offloading goods.

An articulated lorry with Hiab is approximately:

65ft  
LONG

12ft  
WIDE

16ft  
HIGH

### Wagon and Drag Lorry and Trailer

A wagon and drag lorry features an added trailer attached to the back of the truck bed. This offers more flexibility to an otherwise rigid lorry, but also allows more containers to be delivered to site at one time.

A wagon and drag with Hiab is approximately:

59ft  
LONG

10ft  
WIDE

14-16ft  
HIGH

### Rigid Lorry with Hiab

The main feature of a rigid lorry is that there is no flexibility between the cab and the trailer. A rigid lorry is shorter than an articulated lorry, so can only take containers up to 30ft, but it is suited for use when accessibility is limited.

A rigid lorry with Hiab is approximately:

32ft  
LONG

10ft  
WIDE

14-16ft  
HIGH



Questions? We're here to help!

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Scan QR to head  
to our website!

